

Our software, your success





PRESENT, EFFICIENT, AT YOUR SERVICE



3.800 EMPLOYEES

MORE THAN **150.000** CLIENTS

900 PARTNERS IN ITALY
SELLING OUR SOFTWARE

200 PARTNERS IN MORE THAN
50 COUNTRIES WORLDWIDE

1.000 SPECIALISTS FULLY DEDICATED
TO RESEARCH AND DEVELOPMENT

OVER **450.000** SOFTWARE INSTALLATIONS

MORE THAN **35** YEARS OF EXPERIENCE



OUR EXPERTISE



We are the leading Italian ICT company, our applications are designed to meet the most complex company requirements. We design and develop business solutions to enable better performances and realise our partners and clients ambitions.

As an independent software vendor we have a complete control of the product throughout its entire life cycle, guaranteeing business continuity from project to delivery.

Companies, banks, insurance companies, central and local public administrations and professionals find in Zucchetti advanced technological know-how, ability to coordinate and manage projects and a broad, functionally complete and extensive range of solutions.

The commitment to our partners, differentiation and custom-built solutions that serve different industries with different needs are the backbone of our success. Our products are easy to use, quick to implement and cost effective.



WE FIRST OF ALL HAVE EXPERTISE

INNOVATION. We are always focused on improving our clients' experience. That is why we continuously invest in Research and Development, to make our solutions grow and keep our clients' satisfaction high. Every aspect of our work can benefit from new ideas and that is the reason why we are always open to creativity. Our teams are willing to share new ideas and develop challenging projects for the future.

CONTINUITY. We care for our clients from the very beginning: from the pre-sale support, in order to analyse the clients' requirements, to post-sale technical support, installation and on-site assistance. Furthermore we provide technical training and constant update and maintenance of our solutions. No matter how big your company is, we will always advise our clients to get the best solution.

SIMPLICITY. People who run businesses like to get problems quickly solved. Our solutions have a modular structure that enables fast and easy integration. They are easy to set up, easy to implement and have a user-friendly interface.



OVER 200 PARTNERS IN MORE THAN 50 COUNTRIES

EUROPE

Albania
Austria
Belgium
Bulgaria
Cyprus
Croatia
Czech Republic
Denmark
Finland
France
Germany
Greece
Hungary
Ireland
Latvia
Macedonia
Norway
Portugal
Poland
Romania
Russia
Serbia
Slovak Republic
Spain
Sweden
Switzerland
The Netherlands
Turkey
United Kingdom

MIDDLE EAST

Iran
Israel
Jordan
Kuwait
Lebanon
Oman
Qatar
Saudi Arabia
United Arab Emirates

AFRICA

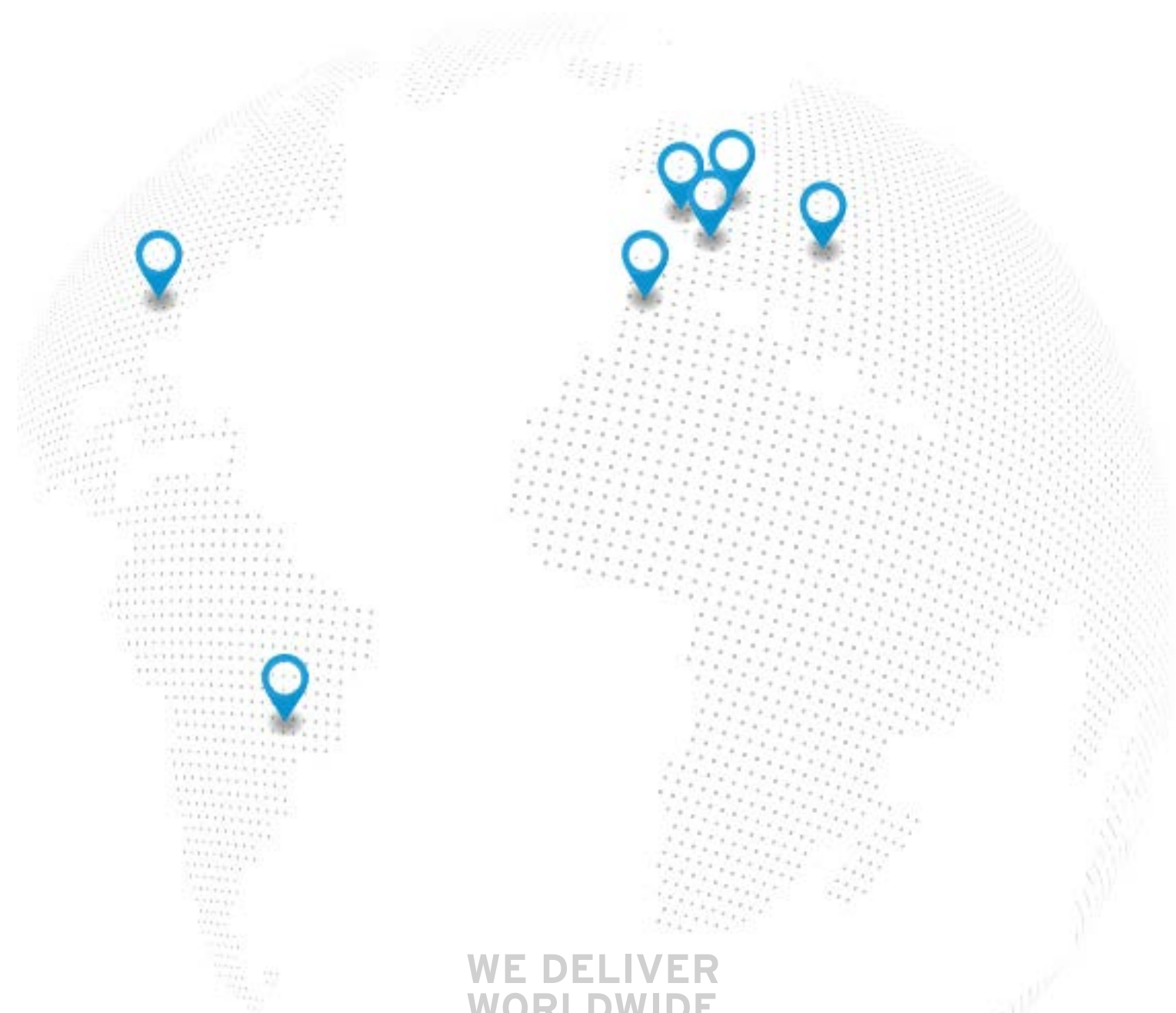
Angola
Egypt
Morocco
Nigeria
Senegal
South Africa
Sudan
Tunisia

NORTH AMERICA

Canada
United States

LATIN AMERICA

Argentina
Brazil
Chile
Ecuador
Guatemala
Mexico
Perù
Venezuela



**WE DELIVER
WORLDWIDE**

OUR OFFICES

**FRANCE
GERMANY
ROMANIA
SWITZERLAND
SPAIN
USA
BRAZIL**



INNOVATION TO INCREASE YOUR BUSINESS

HR

HR Infinity Global Solution is the software that fully embraces the digital transformation in different industries from Mass Retail to Healthcare, from Hospitality to Maritime. Our web-based Workforce Scheduling, Shift Planning, Time and Attendance management, Access management and Job Costing modules rely on a single database and can be used via desktop, mobile or totem. HR Infinity Global Solution is available in 17 countries and 8 languages, helping to effectively manage all HR.

ERP

Mago4 is the ERP solution that can meet all the digital-driven changes that are happening in all sectors, from Manufacturing to Electronics, from Chemicals to Food. Our ERP is a flexible and mobile-friendly solution, adaptable to different needs and country-specific regulations and currencies, being able to manage Financials, Supply Chain, Logistics, Manufacturing, BI, HR, BPM, E-Commerce and more. Mago4 is able to connect people, products and processes in 9 countries and 10 languages, taking care of back-office and allowing our clients to concentrate on their business.

WORLDWIDE BUSINESS OPERATIONS

The Worldwide Business Operations (WBO) Unit provides marketing, commercial and business tools both for our international channel partners, and for our customers outside of Italy.

 **MULTI-LANGUAGE**

 **WEB NATIVE**

 **SINGLE DATABASE**

POINT OF SALES

ACCESS CONTROL

CUSTOMER CARE

Our cloud-based iCore POS solutions are the perfect answer to the growing digitalization of businesses in the Hospitality sector. Implementing a multi-channel strategy, collecting and analyzing customers data and creating targeted communication and loyalty strategies is made easy by the centralized management and the analytical tools provided, thus reducing IT costs and time to market. Moreover, thanks to the mobile payment functionality, customer experience improves significantly.

Our Access Control Solutions are designed to manage people and vehicle access to any company's premise, they are multi-company, multi-site, modular and fully integrated with third-party security subsystems, therefore meeting the needs of both large multinationals companies, looking for a global access control, and small firms, interested in a practical and simple system to manage any access. Our offer includes fully web-based hardware and software solutions, ensuring companies automation and flexibility, together with an easy and effective management of company's premises.

HelpdeskAdvanced10 is the Service Desk solution to manage problems, incidents, service requests and asset management, while Engagent consists of a live chat support providing first level assistance in real-time, 24/7. Both solutions offer an easy and user-friendly service that help standardizing IT processes, speeding up the request fulfilment, thus reducing costs and improving efficiency.





OUR INTERNATIONAL OFFER



ZUCCHETTI AXESS | access control and building automation solutions.

ZUCCHETTI CENTRO SISTEMI | robotics and automation.

MICROAREA | erp solutions.

PAT | service desk and crm.

TCPOS | solutions for hospitality and retail.

EASYSTAFF | schools and universities solutions.

MACNIL | fleet management, m2m, internet of things.

ZUCCHETTI ITACA | solutions for sports and wellness centers.



CONNECTED WITH YOUR BUSINESS

EVENT & VENUE MANAGEMENT

an access management software and web-based issuing ticket system available in different languages to provide an efficient and effective organization of sports and other leisure events.

SPORT & WELLNESS CENTRE MANAGEMENT

a computer-based management of fitness, wellness, beauty, recreational and rehabilitation centres, fully integrated with hardware for access control and with analytical tools for the creation of reports and statistics.

UNIVERSITY & EDUCATION

a software suite solution designed to organize the teaching activities of schools and universities, analyzing and solving any scheduling and planning issues.

FLEET MANAGEMENT & GPS TRACKING

GPS asset tracking to manage and control business fleets, identify passengers and provide maintenance alerts and remote control.



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